

The following are the steps to be followed for resolving the Modem related issues.

( The Broadband username and password is to be kept in hand before doing the following exercises )

1. First is to give Hard reset to Modems.
2. Change the password to access the modem (admin password to be changed).
3. Reconfigure Broadband username and password.
4. Activate 'ACL' button.
5. Configure Wi-Fi username and password wherever required.
6. Save and Restart the modems